

2<sup>nd</sup> April 2020

## Corona Virus – Actions to Support your Business

Dear Customer,

We continue to closely monitor developments with respect to the Coronavirus (COVID-19). We have been taking steps to ensure the safety and wellbeing of our employees including travel restrictions (both internationally and domestically) and implementing social distancing and hygiene measures within our facilities.

We have also established a team dedicated to implementing the appropriate measures that need to be taken during this event. This team provides guidance for our actions in responding to the pandemic including measures to reduce the spread of the illness and maintaining business continuity including IT, procurement, manufacturing and supply chain functions.

Our production facilities in the UK remain operational, all be it with restricted capacity as we respond to the needs of individual employees to self-isolate. We will continue manufacturing in line with the UK government guidelines and adapt as needed.

In addition, our sales and customer service teams are available, where possible working from home to assist you. You still can contact us by phone, email and online chat via our website.

### Supply Chain and Customer Impacts:

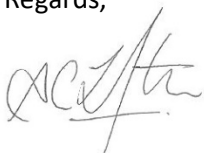
As you are aware, supply chains have been impacted by the coronavirus outbreak, with large-scale disruption in many areas. Transportation of goods within the UK and Europe is continuing however we have seen an impact on shipping with a reduction of delivery reliability, route frequency and availability in the short to mid-term supply.

We are working closely with our customers to determine any potential impacts or delays. We are also verifying our suppliers' ability to supply raw materials to our sites around the world and increasing stock levels for key components.

We realise this situation remains dynamic and we will continue to provide updates as we learn more. We are confident in our preparation and contingency planning for situations such as this. Abtech has a global manufacturing footprint and can continue production of its products at alternate locations should the need arise.

We remain committed to providing the high-quality service and support that our customers have come to expect of our company prior to and during this situation.

Best Regards,



Austin Laughton  
General Manager – Abtech Limited